

Official End-of-Support (EOS) Notice

Dear Valued Customer,

Thank you for your continued support and trust in UGUARD NETWORKS products.

In order to continuously enhance product quality, security, and the allocation of support resources, we hereby formally announce that the following versions will enter the End of Support (EOS) phase of their product lifecycle.

End of Support (EOS) Notice

Effective from the EOS date, the affected versions will no longer receive any form of technical support or maintenance services, including but not limited to: Security patches, Bug fixes, Technical support services

Licensing Policy

The EOS status of the product versions does not affect the renewal or validity of existing licenses.

However, to ensure system security and future compatibility, UGUARD NETWORKS strongly recommends that customers upgrade to supported versions at the earliest opportunity. Continued use of outdated versions may impact service quality and operational security.

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UGUARD NETWORKS TECHNOLOGY PTE. LTD.

7F-4, No.738, Zhongzheng Rd. Zhonghe District, New Taipei City
235603 Taiwan (R.O.C.)

Tel: +886-2-8226-1068

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Upgrade Recommendation

To maintain system security and ensure stable operation, customers are advised to plan for version upgrades as early as possible. Should you require technical consultation or assistance with upgrade planning, please feel free to contact your UGUARD NETWORKS sales representative or technical support team.

UGUARD NETWORKS Product	Product EOS Date	Product Version
AgileLink	2026/09/30	aOS version 5.9.3987928 and all earlier versions

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